

# **PRESS RELEASE**

**FOR IMMEDIATE RELEASE**

## **SaaS Alerts Enables MSPs to Monitor for Risky User Behavior within their Instance of Kaseya VSA**

*At a time when IT Service Providers remain prime targets for cyber attacks, the latest in SaaS Alerts' MSP Toolset Monitoring capabilities allows MSPs to monitor the user behavior associated with their Kaseya RMM platform.*

**Wilmington, NC (November 7, 2022)** – SaaS Alerts, the cybersecurity company purpose-built for MSPs to protect and monetize their customers' business SaaS applications, today released the capability for managed service providers to monitor the user behavior within one of the world's most popular Remote Monitoring and Management (RMM) tools, VSA by Kaseya.

RMM platforms are one of the most essential tools for IT service providers allowing them to operate an efficient and profitable business. With the release of this new capability, SaaS Alerts' monitoring of VSA automatically alerts MSP leadership when unusual behavior occurs, thus better safeguarding both their RMM platform and ultimately the MSPs entire customer-base from supply chain type attacks or from insider-threats. Kaseya VSA is the most recent MSP product on the list of tools monitored by SaaS Alerts, which also includes IT Glue, Connectwise Automate and NinjaOne.

"As a cybersecurity partner, it's imperative that we do everything we possibly can to help MSPs protect their own tools and platforms from external and internal threats," said Jim Lippie, CEO of SaaS Alerts. "We feel that by better safeguarding critical applications like Kaseya VSA (and others) we're giving MSPs the visibility they need to mitigate threats that could literally jeopardize their entire business. Our goal is to help every MSP better secure their own SaaS based applications while they also generate revenue from the SaaS applications that their customers leverage."

SaaS Alerts monitors an array of the world's most popular business productivity applications such as Microsoft 365, Google Workspace, Salesforce, Dropbox and Slack, helping hundreds of MSPs to better protect their clients and generate incremental revenue from a cybersecurity solution. SaaS Alerts will continue to add support for 3<sup>rd</sup> party applications with a plan to add most of the major MSP tools by end of Q1 2023.

"Security is always top of mind for us, and we're excited that SaaS Alerts is now able to monitor the user behavior within VSA - along with IT Glue," said Fred Voccola, CEO Kaseya. "Kaseya is constantly working with vendors in the community to enhance to security posture for our shared MSP partners. We're looking forward SaaS Alerts' ability to monitor more of the modules within our IT Complete Platform."

“As an early adopter of SaaS Alerts, we’ve been impressed with the speed at which they continue to incorporate new features - and this one is particularly important to us,” said Pete Peterson, CEO Merit Solutions 2.0. “Being alerted to any unusual behavior inside VSA, one of our most critical applications, provides peace of mind beyond measure.”

### **About SaaS Alerts**

SaaS Alerts is the cyber security company purpose built for MSPs to protect and monetize customer core SaaS business applications. SaaS Alerts offers a unified, real-time monitoring platform for MSPs to protect against: data theft, data at risk and bad actors and integrates with the most popular SaaS Applications. Learn more at [www.saasalerts.com](http://www.saasalerts.com).

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